

Rise Education Earnings Presentation for Q3 2020

(NASDAQ: REDU)

November 2020



- Rise Accelerates Recovery and Enters into a New Stage of Digitalization
- Q3 Key Financial and Operational Highlights
- Q3 Key Achievements and beyond
- Q3 Financial Analysis and Q4 Business Outlook

Rise Accelerates Recovery and Enters into a New Stage of Digitalization





- Significant enhancement of online operational capabilities
- Aggressive cost control measures
- Effective CapEx / liquidity plan to preserve cash

- Accelerated recovery of the business after the reopening of all the learning centers
- V-shape strong momentum of new student enrollments continued
- Diversified customer acquisition and engagement channels
- Team upgrade and digital capability reinforcement

- Transform into Online-Merge-Offline ("OMO") model
- Enhance technology infrastructure to fully digitalize all businesses
- Develop into a crossdisciplinary capability-based educational platform

Q3 Key Financial and Operational Highlights



Breakdown	Q3'2019	Q2'2020	Q3'2020	QoQ	YoY
Revenue (RMB '000)	411,143	164,990	320,029	94.0%	-22.2%
Net Income attributable to RISE (RMB '000)	39,362	-58,035	28,014	NA	-28.8%
Adjusted EBITDA (RMB '000)	88,877	-44,487	57,834	NA	-34.9%
# of New students enrolled ⁽¹⁾ for regular courses (Rise Start+Rise On) # of New students enrolled for other Rise courses (Riseup/Cantalk/other short-term online courses/STEAM/Edge)	9,310 1,229	3,749 1,185	8,328 1,183	122.1% -0.2%	-10.5% -3.7%
# of students in class (2) for regular courses (Rise Start+Rise On)	55,212	50,572	50,462	-0.2%	-8.6%
# of self-owned learning centers (SOLCs) (3)	87	88	90	+2	+3
# of franchise learning centers	364	397	406	+9	+42

Notes: 1 New students enrolled refers to the newly acquired students who enrolled in our courses during a given period of time

² Students in class refers to students who were taking our courses as of a given date.

³ Due to the outbreak of COVID-19, regular courses in offline learning centers were temporarily closed after the end of January 2020. Most students for regular courses have continued their courses online since April 2020.

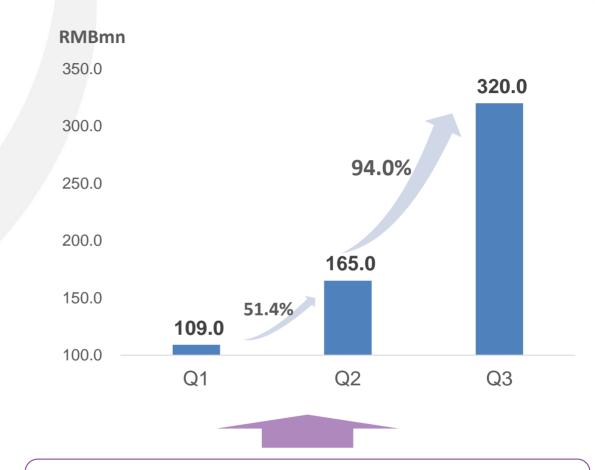
⁴ All offline learning centers have resumed full service by end of September





OMO model has once again proven to be instrumental in this quarter

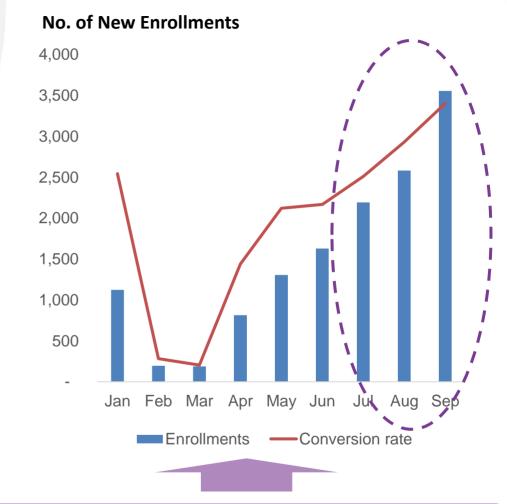
- Provided strong flexibility to help vast majority of our students migrate from online back to offline learning centers, which have resumed full services by end of September
- Revenues generated from educational programs resumed to ~90% compared with Q3'19
- Online/offline/OMO courses have been carried out simultaneously, especially during the summer



Accelerated recovery of the business after the reopening of all learning centers



- New student enrolled for regular courses increased by 122.1% Q-o-Q, fully capturing the demand exploded at the resumption of normal business operations & school re-opening in September
- Customer Acquisition Cost ('CAC') further reduced compared with Q2
 - Conversion rate increased by more than 310bps over Q2
 - % of new students acquired via offline channels and word-of-mouth further increased; proved to be low cost and effective
 - Online CAC well controlled despite intensified competition in summer promotions



Multi-channel strategy proven effective in driving new enrollments while controlling CAC

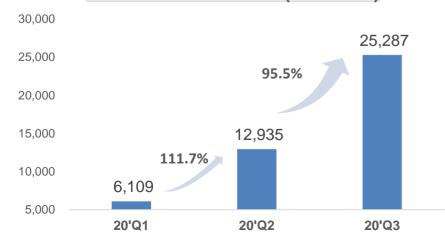
Franchise Business with Empowerment and Management Upgrade







Revenues - Franchise (RMB' 000)



Franchise learning centers - Rise's second growth engine

- Learning centers increased to 406 in Q3 from 397 in Q2; by end of September, 403 learning centers had already reopened for offline operations
- Once reopened offline, franchise network saw faster growing enrollments as compared with previous quarters & high participation



- Empowerment & management upgrade via a digitalized system
- Key element in Rise's overall strategy to transform into an OMO educational platform with cross-disciplinary product mix

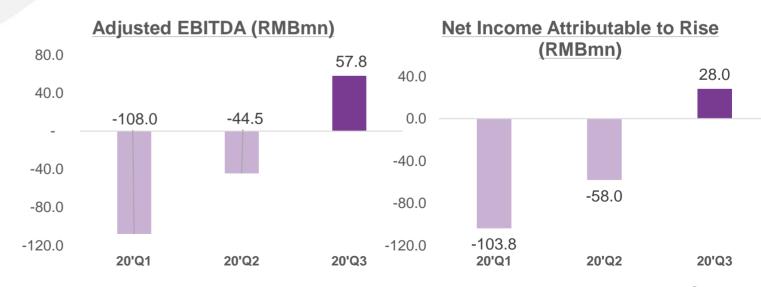


Profitability Turned Positive, on Track to a Stronger Re-emergence



- After two consecutive quarters of negative EBITDA and net income as a result of the adverse impact of COVID-19, Adjusted EBITDA/ Net Income both turned Positive which is attributed to three key factors:
 - Strong revenue recovery with OMO strategy
 - Enhanced digital capabilities
 - Measures to improve costefficiency and utilization in various aspects



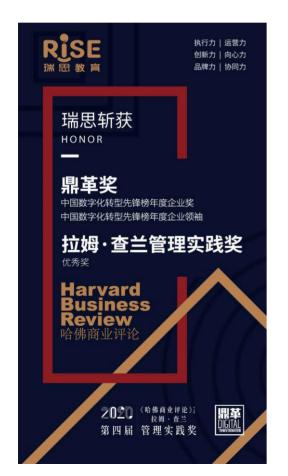




Rise's 'Digital Transformation' & 'Online Initiatives' Hit Key Milestones



'Ram Charan' award winner for 'Enterprise of the Year' in Digital Transformation, awarded by Harvard Business Review



Strategic partnership formed with T-mall/Taobao

- Active participation in Alibaba's mega shopping festivals such as 'Super Brand Day' & 'Double 11'
- Multiple awards & recognition in consumer popularity and transaction volume



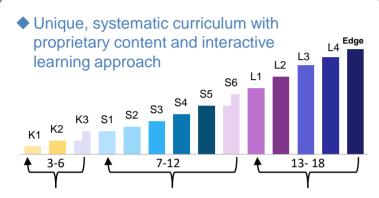






Leveraging its core competences, Rise is Well Positioned to Tap Unmet Consolidation Demand

Rise Core Competence



 Strong brand influence, students loyal to Rise; lead market position in tier 1 cities



in premium ELT segment in tier 1 cities

- Nationwide network of <u>496</u> learning centers in <u>166</u> cities
- Proprietary platform: a user-friendly multifunctional interface for learning, teaching, training and marketing

- Digital capabilities further enhanced
- A major UPGRADE completed for Rise+ which has been further improved to a unified platform enabling cross-selling among product matrix
- Transformation efforts accelerated as Rise aims to become a crossdisciplinary capability-based educational platform
- Pilot OMO initiatives launched with enhanced utilization of offline capacity and higher operational efficiency

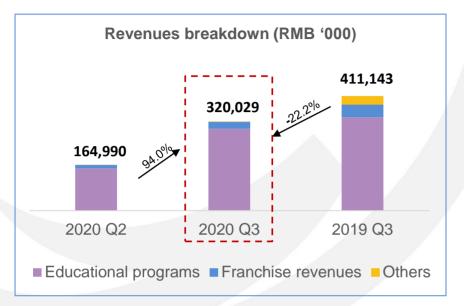


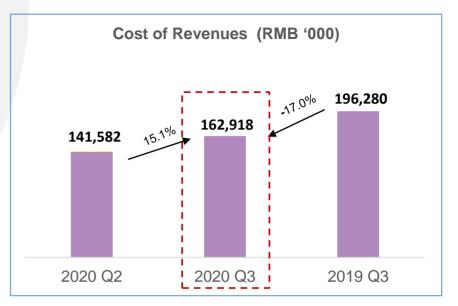


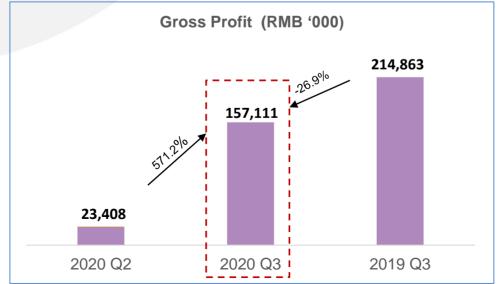


Q3 Financial Analysis (1)



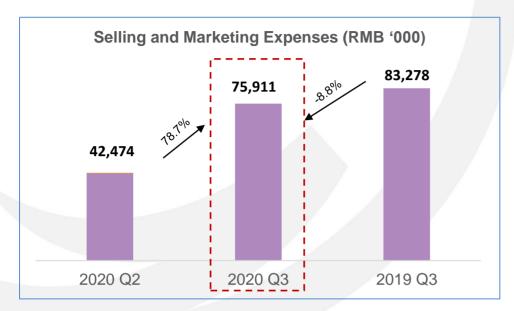


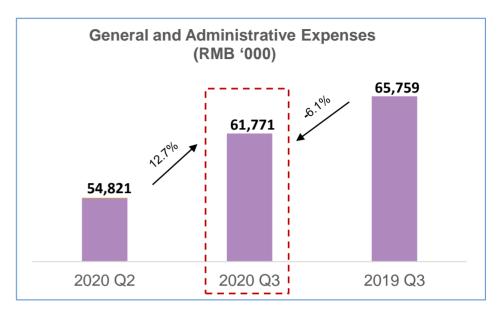


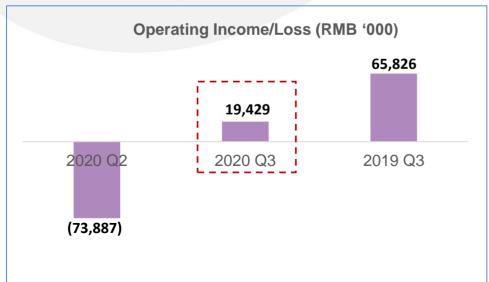


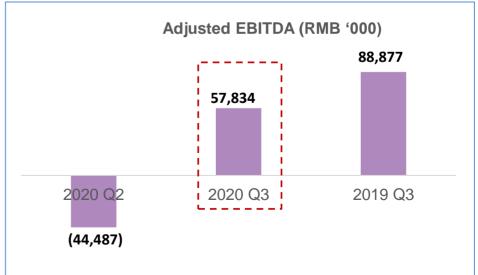
Q3 Financial Analysis (2)





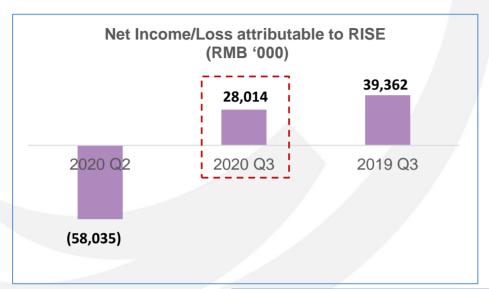


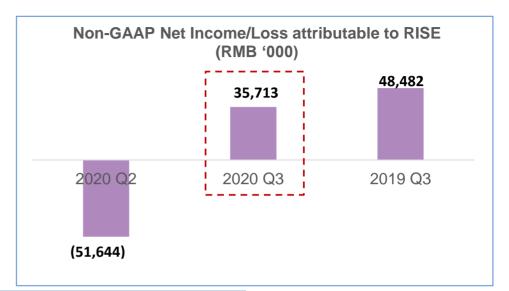


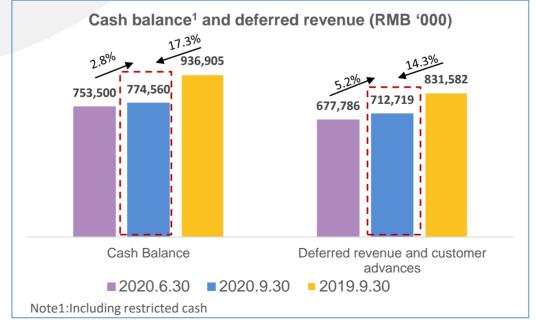


Q3 Financial Analysis (3)









Q4 2020 Business Outlook



- Despite the uncertainties brought by COVID-19, which is constantly evolving in China, we are confident about the Company's recovery in the near-term financial performance and the Company's long-term growth prospect
- We have a highly experienced management team, efficient and dynamic teaching staff and a fully dedicated support team in place
 - We have taken measures to accelerate the pace of hiring and training teachers
 - We have also accelerated the rate of inaugurating classes for newly-enrolled students
 - With our OMO strategy, we will further optimize class scheduling to increase classroom capacities
 - We aim to further improve parents' satisfaction rates, student renewal rates and retention rates



For the fourth quarter of 2020, we expect our revenue to be in the range of RMB355 million to RMB365 million